



Leicester
City Council

FORWARD TIMETABLE OF CONSULTATION AND MEETINGS:

CABINET

27 January 2002

Best Value Review of ICT and E-Government

REPORT of the Town Clerk

1. PURPOSE OF THE REPORT

This report presents the Final Report and Improvement Plan from the first phase (ICT) of the Best Value Review of ICT and E-Government.

2. RECOMMENDATIONS

The Cabinet is asked to note the findings and conclusions of the review and the improvement plans proposed.

3. REPORT

3.1 Progress

The work programme has progressed well since May 2002 when the Cabinet considered the Interim Report.

The review focused on seven key task areas -

1. ICT Strategy
2. Managing ICT Change
3. Investment priorities
4. Skills and Training
5. ICT Awareness
6. Value For Money and User Satisfaction
7. EDISS (the schools ICT support and training service)

Data collection and analysis were completed during September 2002. The Core Review Group and SRG agreed the findings and conclusions during the first half of October. The Improvement Plan was developed in workshops with ICT staff and others in the second half of October.

The seven task reports produced are lengthy documents, which are published on the Intranet. The Final Report in effect summarises the detail contained in the task reports.

3.2 Consultation

There has been regular consultation with all departments through the Core Review Group, SRG and Directors Board.

Users and managers were consulted through questionnaires, surveys, workshops and meetings. Emails were also sent to all email users (approximately 5,200) drawing their attention to all of the review documents published on the Intranet.

The Joint Trade Unions have been consulted and their comments appear in full in the Final Report.

Members Best Value Working Group considered the Final Report and Improvement Plan on 11 December 2002.

Comments received have been taken into account in the versions of the Final Report and Improvement Plan attached to this covering report.

It has not been possible to consult with other stakeholders (such as partners and other local authorities) or with schools and colleges (on the EDISS element of the report) because of lack of time. Other stakeholders will be consulted during the second phase of this review. Schools and colleges will be consulted as part of the ongoing arrangements for consultation that EDISS have, as well as through the schools representative groups.

3.3 Independent consultee

The Improvement and Development Agency (IdeA) was engaged to provide the independent challenge to this review. They have produced a report, which is generally positive, commenting on the Final Report and Improvement Plan. Their comments appear in full in the Final Report.

4. FINANCIAL AND LEGAL IMPLICATIONS

The costs of improvements, set out in the Improvement Plan, that have been quantified are £65,500. The remainder of the costs and funding will be determined during the course of the implementation of the Improvement Plan. The review has not been able to identify any savings.

There are no direct legal implications.

5. OTHER IMPLICATIONS

	YES/NO	Paragraph References within supporting information
Equal Opportunities	Yes	10
Sustainable and Environmental	Yes	11
Crime and Disorder	No	
Human Rights Act	No	
Elderly/People on a low income	No	

6. BACKGROUND PAPERS - LOCAL GOVERNMENT ACT 1972

None.

7. REPORT AUTHOR:

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13 January 2003

DECISION STATUS

Key Decision	No
Reason	N/A
Appeared in Forward Plan	No
Executive or Council Decision	Executive (Cabinet)